

Carolina Equine Hospital
5373 NC HWY 150 E
Browns Summit, NC 27214



Mark A. Wallace DVM, MS, Dip ACVIM
Andrea Boyer DVM
Rebecca Stinson DVM
James Talbot DVM

HELPFUL HINTS FOR GETTING THE MOST OUT OF YOUR CAROLINA EQUINE HOSPITAL EXPERIENCE

If it is your first day at CEH please arrive by 7:00 AM. After that, plan on arriving by 7:15 AM. Check in with our veterinary technician or a clinician to see what patients are in-house and what the morning plan is. Examine the patient charts to familiarize yourself with the animals to be examined.

Please dress in appropriate attire. It is best to start the day out neat, clean, and dry. If you are spending winter days with us dress in layers, wear boots and bring extra clothes to have in the truck. On hot summer days, shorts and tank tops are not appropriate dress.

Recommended Dress:

- solid shoes (boots are recommended)—no open toed shoes or sandals
- scrub tops or collared shirt (no T-shirts)
- jeans or khakis are ok,
- small jewelry ONLY (for safety reasons)

******BRING AN EXTRA CHANGE OF CLOTHES OR SCRUBS, WE WILL OFTEN GET DIRTY OR NEED A CHANGE BY THE END OF A LONG DAY—THESE CAN BE KEPT AT THE OFFICE IF NEEDED******

Our days are very unpredictable and it is possible for you to arrive at the clinic at 7:30 AM and not get back to the clinic until the late evening.

Bring something to eat and drink. It is not always feasible for us to stop to grab a bite to eat and often lunch is done on the run. If your lunch needs to be kept cool, bring your own cooler.

It is recommended to bring the following items:

- watch with a second hand (digital OK): vital in taking heart rate, respiratory rates, etc.
- small note pad for taking down info, keeping a list of items used during the day, recording any info on cases you are interested in
- pen and or sharpie

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Veterinarians, just like medical doctors must maintain confidentiality about their patients. You are welcome to discuss the cases you see with the other doctors at CEH, but under no circumstances should you discuss the names of clients or their horses with people outside the clinic. This comes up often and we cannot stress enough the importance of CONFIDENTIALITY. Horses change hands often in their lifetime and their medical record can have a serious effect on their selling price. A small slip of the tongue can cost a client and compromise our clinic's reputation a great deal.

Each doctor has his/her own way of doing things and therefore, the capacity to which you can help will vary. The more you ride along the better sense you'll have of how to help. Packing up equipment is great as long as it gets put away properly. Stocking the truck is fine as long as the items go in the proper place. Items most often left behind on a farm are: twitch, extension cords, hoof testers, and grip. Pay particular attention to these and other items used when finishing up at each farm call.

Your patience in the clinic is paramount. Each doctor will have a least a half hour of office work in the morning before getting rolling for the day. This is also a time when the office staff is quite busy with the phone and with scheduling concerns. Your help in drawing up vaccines and placing needed items and equipment in the truck will not go unnoticed or unappreciated, but we may not be able to talk with you directly while we are trying to expedite the day.

You are bound to be enthusiastic about some of what you see. Remember that at the time of the examination and treatment of a horse, the doctor is in charge. If he or she requests your help, please accommodate him/her, but do not be offended if you are not asked to assist. We each have worked to establish a rapport with our clients and have a good feel for how much student involvement will be permitted at any barn. Also refrain from asking lots of questions while at the farm. We have a lot of "down time" in the truck to discuss cases we've seen.

We don't all have cast iron bladders. If you need to use a rest room while we are out on calls, give plenty of warning so we can make a stop! Don't be shy.

Bear in mind that the doctor you are riding with may have had a long night on an emergency call. We always try to be pleasant, but sometimes a little pause in the conversation in the truck is appreciated.